

Co-design strategies for baking equity into public engagement experiences

ASTC 2021 - Thursday, October 7th Facilitators: Sherry Hsi & Darrell Porcello BSCS Science Learning | Children's Creativity Museum

## Land Acknowledgement

The land I live and work on in California is the traditional territory of the Muwekma Ohlone and Chochenyo Tribes.





How can we co-design for equity in learning and public engagement experiences in our institutions and for our audiences?





A process to bring diverse stakeholders with diverse perspectives to work together to create something that meets their shared needs.

- All relevant stakeholders are involved in the design
- Active collaboration between users and designers
- Users are the experts of their own experiences



- Boosts collaboration
- Increases openness to innovation and change
- Leads to more credible and equitable solutions

Session Resources: bit.ly/cupcaksastc

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## **Programs & Presenters**

#### Making Waves with Radio

- Colin Dixon, BSCS Science Learning
- Gustavo Hernandez, Watsonville Environmental Science Workshop

#### **Community STEM Initiative**

• Ali Jackson, Sciencenter

#### **Science Together**

- Max Cawley, Museum of Life & Science
- Imani Vincent, Families Moving Forward

#### **NISE Network**

Darrell Porcello, NISE Network / Children's Creativity Museum



## Putting Shared Values "in the Batter"

Building a Foundation of Values for Design



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How can we engage in meaningful, equity-oriented and participatory design with community members, when many institutions, many products - many communities - are involved (and timelines are short)?

## VALUE SENSITIVE DESIGN

### SHAPING TECHNOLOGY WITH MORAL IMAGINATION

BATYA FRIEDMAN DAVID G. HENDRY

#### Diverse Visions of Computer Science Education in Practice

Rafi Santo, Sara Vogel & Dixie Ching

CsforAL.

## **CS for What?**

...because people need to understand and feel empowered to use and modify the technologies flooding into life and society. [A]

...because radio bridges the divide between invisible and tangible aspects of digital communication. [P]

...because radio provides a hands-on, relevant way to engage the public in technology-related social issues. [G]

...because future jobs depend on understanding them. [M]

we should teach radio...

...because the ubiguity of radio is a resource for scalable vet responsive learning experiences. [F]

Thinking of something that's not here? Add a green sticky!

> ...because everybody should have a voice in deciding how radical technologies get developed and regulated. [L]

...because radio concepts can help educators engage students in a wide range of other STEM concepts and practices. [H]

...because everyone regardless of background, should have knowledge, access, and capacity to be producers of and with radio technologies. [1]

...because we want people to become innovators. [C]

...because radio technologies will expand possibilities for our lives and society. [N]

learn about invisible phenomena that surround us everyday. everybody uses radio in some way, so radio can help

...because

youth bring their

experiences and

[D]

... because the benefits

and harms of radio

technologies aren't

to perpetuate

economic and environmental

injustices. [J]

distributed equitably

and have the potential

interests to museums.

...because radio technology is more common than people realize. (most people don't know bluetooth is radio!)

...because it's fun to

[B]

...because radio technologies can be used to solve current and future problems. [O]

> ...because radio technologies like mobile phones, are common. so they can make participation in learning more accessible and equitable. [K]

> > ...because it gives educators the chance to critically engage with the blackboxes of science and technology. [E]

### Radio4What Workshops

- 1. **Introduction** to project, design process and radio frequency technologies today
- 2. "Envisioning" exercise
- Values "heatmapping" and discussion (in 2 rounds)
  - Round 1: 5 cards on the table
  - Round 2: 2 cards with stars

## Round 1 Workshops

Workshop	Organization Type	# adults	# youth
1.	Science Center	5	0
2.	Science Center	5	0
3.	Community-Based Science Program	3	0
4.	Community-Based Science Program	0	5
5.	Project Team	12	0
6.	Science Center	6	0
7.	Science Center	2	0
8.	Community-Based CS Program	2	8
9.	Community-Based Education Program	0	6
Total		35	19



#### ...because people need to understand and feel empowered to use and modify

...because radio technologies like mobile phones, are common, so they can make participation in learning more accessible and equitable. [K]

society.

the technologies

flooding into life and

[A]

...because it's fun to learn about invisible phenomena that surround us everyday. [B]

> (nominated cards here)

Vote for 2 🙀

...becc de radio technology is more cor mon than pet e realize. (most people don't know bluetooth is radio!) ...because everybody uses radio in some way, so radio can help youth bring their experiences and interests to museums. [D]

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"because it gives educators the chance to critically engage with the bickboxes of science and technology. [2] superinces. [7]



\_because everybody should have a vace in deciding how radical technologies get developed and regulated. (L) Jectware future Jectware jobs depend on technolo understanding regard of them. [b4] fair our li socioty. ...because radio bridges the divide between invisible aspects of digital communication. [P]

### Cards on the Table - Rationale

	0	2	4	6	8	10	12
because it's fun to learn about invisible phenomena that surround us everyday. [f	3]						
because everyone regardless of background, should have knowledge, access, and capacity to be producers	of						
because radio technologies like mobile phones, are common, so they can make participation in learning more	e						

1. ...because it's fun to learn about invisible phenomena that surround us everyday.

...beca

...bec

- 2. ...because everyone regardless of background, should have knowledge, access, and capacity to be producers of and with radio technologies.
- 3. ...because radio technologies like mobile phones, are common, so they can make participation in learning more accessible and equitable.
- 4. ...because everybody should have a voice in deciding how radical technologies get developed and regulated.



### Cards on the Table - Values



## Making Waves Design Values

We believe we can improve informal science education by....

- cultivating mutual learning and empowering ISE leaders, designers and educators to adapt resources to their communities and goals
- supporting informal science education with teaching strategies and just-in-time supports to build capacity in new socioscientific topics
- building capacity to create interactive learning experiences connected to real-life issues and phenomena

## ISE Reform & Improvement

#### Equity & Social Justice

We believe we can work to make society more just and equitable by...

- meaningfully engaging with people and perspectives that have been historically marginalized from educational institutions
- explicitly countering stereotypes about who is capable of technological innovation
- showing connections between STEM concepts and technologies and community life
- making visible ways that benefits and harms of technology are unfairly distributed across society

We aim to foster joyful & agentive learning that...

- sparks curiosity and motivates continued learning
- feels rich and relevant to learners
- fosters a sense of ownership a feeling that one can use, modify or produce technology for one's own purposes
- inspires learners to share learning with family and friends

Joyful & Agentive Learning We hope to foster technological and societal innovations by...

- demonstrating that technology and society shape each other and that everyone plays a role in our socio-technological futures
- making more transparent the technologies we encounter in our day to day lives
- helping young people become innovators prepared to participate in technological development and workplaces

Technological & Scientific Innovation

# MAKING WAVES with radio

### Colin Dixon, Sherry Hsi & Seth VanDoren BSCS Science Learning

### Gustavo Hernandez

Watsonville Environmental Science Workshop

cdixon@bscs.org

gustavo.hernandez @cityofwatsonville.org From Accessibility toward Belonging: Collaborative Development for Community STEM





#### TRANSACTIONAL ENGAGEMENT

#### TRANSITIONAL ENGAGEMENT

#### Outreach

Some community organization involvement

Communication flows from one to the other, to inform

Provides community with information and experiences

Entities co-exist

Outcomes: establish communication channels and venues for outreach

#### Consulting

More community involvement

Communication more back and forth, answer seeking

Feedback from the community

Entities share information

Outcomes: develops connections

#### Involving

Better community involvement

Communication flow both ways, participatory

Community involved on issues, topics, format and content

Entities cooperate

Outcomes: Visibility of partnership, established modes of cooperation

#### TRANSFORMATIONAL ENGAGEMENT

#### Collaborating

Community involvement

Bi-directional communication flow

Community is integrated in each aspect of the project from development to implementation

Outcomes: partnership and relationship building, trust building

#### **Sharing Leadership**

Strong multidirectional relationships

Final decision making is community level

Strong partnership structures

Outcome: Deeper community sense of belonging and ownership over the experiences and learning

More shared leadership

### Try this,

Think about where you most often fall in terms of outreach, consulting, involving, collaborating, and sharing leadership in your program development. Quickly, try to generate a specific example of programming at your organization for each of these categories.

<b>Outreach</b> <i>Example:</i>	<b>Consulting</b> <i>Example:</i>	<b>Involving</b> Example:	<b>Collaborating</b> <i>Example:</i>	Sharing Leadership Example:



### Cohort-based STEaM Program

- Project-based learning
- Staff mentors
- Participants leads learning
- Family engagement
- Participant experts



**Reflect: How can you** authentically involve community partners and participants in planning, implementing, and sustaining your program?





Ali Jackson, Director of Programs & Partnerships ajackson@sciencenter.org



## INVESTMENT

# ASK

ASSESS

# RECIPROCITY

# **TRUST-BUILDING**

## MEET PEOPLE WHERE THEY ARE

# ACCESSIBILITY

# DISCOMFORT

# SUSTAINABILITY

Similarities and Connections to Science & Society Products within the NISE Network

## Nanotechnology and Society:

A Practical Guide to Engaging Museum Visitors in Conversations

By Jameson Wetmore, Ira Bennett, Ali Jackson, and Brad Herring



Session Resources: bit.ly/cupcakeastc



#### VALUES

Values shape how technologies are both developed and adopted



#### RELATIONSHIPS

Technologies affect social relationships

#### SYSTEMS

Technologies work because they are part of larger systems

 $\star$ 

Values are a great place to start when building a relation with participating audiences and experts you might want to involve in co-design projects.

Encouraging conversations helps us carefully think through our values as individuals and as larger communities to make better decisions about the technologies we research, buy, and use. Museum conversations can help visitors see links between their values and the technological systems they encounter and encourage them to think about where we are and where we want to go as a society.

#### Two Approaches to Engaging Visitors



#### Demonstration:

- Scientist/educator has knowledge and expertise to share
- Visitors discover phenomena and laws of nature
- Facilitator communicates facts
- Visitors ask questions and receive answers
- Promotes basic goal of public understanding



#### **Conversation:**

- Everyone has their own values and perspectives to share
- Facilitators and visitors consider facts and values
- Facilitators and visitors ask questions and receive responses
- Visitors form opinions and explore ideas
- Promotes basic goal of public engagement



#### Are you still you? Sit down when you aren't sure.

- A. You are fitted with a prosthetic arm with fine control through nerve impulses.
- B. You are implanted with a deep brain stimulation system that stops tremors but also causes a personality change.
- C. You use a neuroenhancement device that dramatically boosts your memory well beyond human capacity.
- D. You are in a coma on life support and can only only communicate through a neuroimaging device that interprets live data through a population-level dataset.
- E. Your tissue is used to grow a human brain organoid that to be implanted in a host animal for long-term observation.

#### Stand Up Sit Down Icebreaker





#### **Exploring the Solar System: Asteroid Mining**



Diversity, Equity, Accessibility, and Inclusion Toolkit

Coming soon from the NISE Network

#### Sections on:

- Equity and Inclusion in Community Engagement
- Culturally Responsive Programs
- Collaborative Program Development

## **Thank you to our Funders**



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### **Relfection questions for everyone**

- Where have you seen co-design work well?
- How do we place values at the center?
- How do we resettle our intentions when designing towards equitable public engagement experiences?
- How might we distribute power across institutions?

#### **Please join us in the Roundtable!**